

How to access your Universal Credit Statement

Go to <https://www.universal-credit.service.gov.uk/start>

Click 'Sign in to your Universal Credit Account'

The screenshot shows a web browser window with the URL [universal-credit.service.gov.uk/start](https://www.universal-credit.service.gov.uk/start). The page header includes the GOV.UK logo and the text "Universal Credit". Below the header, there is a "BETA" badge and a message: "This is a new service: your feedback will help us to improve it." The main heading is "Universal Credit online". Underneath, it says "Use this service to:" followed by a list of actions: "create a Universal Credit account", "make a claim", and "join your partner's claim". Below the list, it states: "You must have an email address. You will also need access to your mobile phone (if you have one)." There is a green button labeled "Create an account". Below that, it says "If you have made a Universal Credit claim before" followed by a link: "Sign in to your Universal Credit account if you already have one." Below the link, it says: "This will allow you to return to an existing claim, report a change, or make a new claim." At the bottom, it says: "If you have forgotten your sign in details, you can reset them or ask for". The Windows taskbar at the bottom shows the search bar, several open applications (Universal Credit online, Word, Paint), and the system tray with the date and time (09:24 04/02/2025).

Enter your Username and Password

Then click Sign in

Sign in to your Universal Credit account

universal-credit.service.gov.uk/sign-in

GOV.UK Universal Credit

BETA This is a new service: your feedback will help us to improve it.

Sign in to your Universal Credit account

You will have created an account when you made your claim.

Username

[Forgotten username](#)

Password

[Forgotten password](#)

Sign in

If you have never claimed Universal Credit

Type here to search

Sign in to your Uni... Document1 - Word Untitled - Paint

09:33 04/02/2025

They may send you a text or email with a code, enter this and click 'Continue'.

Confirm it's you - Universal Credit

universal-credit.service.gov.uk/sign-in/login-access-code-verification?maxAttemptReached=false

VODAFONE Jump Page Login | Vodafone Royal Mail Finance - Log... kitchen Gmail Swim & Class Timetable... Universal Credit online -... Log in | Admiral consulting rooms | My S... Adobe Acrobat Pitchbooking | Manage...

BETA This is a new service: your feedback will help us to improve it.

[Back](#)

Confirm it's you

For security, we've sent a text message with a code to: *****261.
This is to check it's really you.

It might take a few minutes to arrive.

We will never send links or ask for any personal details in our text messages.

Enter code

The code will expire in 15 minutes.

Remember me on this device for 1 week

[Problems with your phone or getting a code](#)

Continue

Type here to search

Confirm it's you - ... Document1 - Word Untitled - Paint

09:38 04/02/2025

Click 'Home' then click 'Payments and advances'

The screenshot shows the Universal Credit dashboard interface. At the top, there is a navigation bar with the GOV.UK logo, the text 'Universal Credit', a search bar, and a 'Sign out' link. Below this is a blue banner with the text 'BETA This is a new service: your feedback will help us to improve it.' A horizontal menu contains three items: 'Home' (highlighted in blue), 'To-do list', and 'Journal'. The main content area is titled 'Your payment' and states 'Your next payment day is 27 February 2025.' Below this, it says 'Go to **payments** for more details.' A grid of six service cards is displayed, each with a title, a brief description, and a right-pointing chevron. The cards are: 'Report a change' (Tell us if your circumstances have changed...), 'Make a journal entry' (Record your activity...), 'Payments and advances' (View your payments, apply for an advance...), 'To-do list' (Check if we're asking you for any information...), 'Report childcare costs' (Tell us what you've spent on childcare...), and 'Your work search and commitments' (Tell us about your job applications...).

Home

To-do list

Journal

Your payment

Your next payment day is 27 February 2025.

Go to **payments** for more details.

- [Report a change](#) > Tell us if your circumstances have changed. Examples include your work situation, health or relationships.
- [Make a journal entry](#) > Record your activity, let us know about appointments and send or receive messages.
- [Payments and advances](#) > View your payments, apply for an advance or check how much you owe.
- [To-do list](#) > Check if we're asking you for any information.
- [Report childcare costs](#) > Tell us what you've spent on childcare.
- [Your work search and commitments](#) > Tell us about your job applications, check your work profile and remind yourself what you've agreed to do.

[Your accessibility needs](#) > [How to manage your Universal](#) > [Request to close your claim](#) >

Then click 'Payments'

The screenshot shows a web browser window with the URL `universal-credit.service.gov.uk/payments-advances`. The page header includes the GOV.UK logo, 'Universal Credit', a search bar, and a 'Sign out' link. A 'BETA' banner states: 'This is a new service: your feedback will help us to improve it.' Below this is a navigation bar with 'Home', 'To-do list', and 'Journal' buttons. A '< Back' link is visible. The main heading is 'Payments and advances'. Two main options are presented:

- Payments** > See statements of what you've been paid and how it was calculated.
- Advance payments** > Apply for an advance or check how much you owe.

The footer contains links for 'Contact', 'Privacy', 'Cookies', and 'Accessibility', along with the Royal Coat of Arms. The Windows taskbar at the bottom shows the search bar, open applications (Payments and adva..., Document1 - Word, Untitled - Paint), and system tray (09:40, 04/02/2025).

This will show you a list of your Statements

Click on one of the Statements

The screenshot shows a web browser window with the URL `universal-credit.service.gov.uk/statement`. The page has a navigation bar with 'Home', 'To-do list', and 'Journal' buttons. Below the navigation bar is a '< Back' link. The main heading is 'Payments', followed by a sub-heading 'Statements'. The text explains that the next statement is ready on 23 February 2025 and that the amount is based on circumstances from 21 January to 20 February 2025. A table lists two statements: one for 27 January 2025 and one for 27 December 2024, both with an amount of £633.63. Blue arrows from the text above point to the 'Statements' heading and the first row of the table.

Home To-do list Journal

< Back

Payments

Your next statement will be ready on 23 February 2025. Check again then.

On 27 February 2025 you will be paid any money you are entitled to.

The amount you get is based on your circumstances from 21 January to 20 February 2025.

If your payment falls on a bank holiday or weekend you'll usually get it earlier.

Statements

Your statement explains your payment and how we worked it out.
Select a statement from the list to view.

View statement by pay date	Amount
27 January 2025	£633.63
27 December 2024	£633.63

This will show you one of your Statements, you can either take screen shots of all pages of the statement and upload them onto PayMyStudent or you can Click 'Print this statement' save as a PDF and upload it to PayMyStudent.

Make sure you do this for the previous 3 statements.

The screenshot shows a web browser window displaying the Universal Credit Payments page. The browser's address bar shows the URL: `universal-credit.service.gov.uk/statement/3662d1de-28b5-4c0a-be1a-cb3c16c55031`. The page header includes the GOV.UK logo, the text "Universal Credit", and the user name "Jessica Rogers: Sign out". A blue banner at the top reads "BETA This is a new service: your feedback will help us to improve it." Below this are navigation buttons for "Home", "To-do list", and "Journal". A "Back" link is visible. The main heading is "Payments". A blue box contains the name "Joe Smith" and address "Cherry lane, CN11 811". To the right, it states "Assessment period: 21 October to 20 November 2024" with a link "Need help understanding your assessment period?". A large blue box displays "Your payment this month was £633" and "This was paid on 27 November 2024". A "Print this statement" link is located to the right of the "Payments" heading. The Windows taskbar at the bottom shows the search bar, open applications, and system tray with the date "04/02/2025".

Saving statement as a PDF

The screenshot shows a web browser window with the address bar displaying `universal-credit.service.gov.uk/statement/3662d1de-28b5-4c0a-be1a-cb3c16c55031`. The page content is a Universal Credit Payments statement for Joe Smith, dated 21 October to 20 November 2024. The statement shows a payment of £633 on 27 November 2024 and lists entitlements: Standard allowance (£393.45), Housing (£549.02), and Children (£575.84), totaling £1,518.31 before deductions. A print dialog box is open on the right, with the 'Save as PDF' option selected under the 'Destination' dropdown. The dialog also shows '7 pages', 'All' pages, and 'Portrait' layout. The 'Save' button is highlighted in blue.

Print 7 pages

Destination: Save as PDF

Pages: All

Layout: Portrait

More settings

Save Cancel

Payments - Universal Credit

21/11/2024 9:44 AM

GOV.UK Universal Credit

Payments

Joe Smith
Cherry lane
CN11 811

Assessment period:
21 October to 20 November 2024

Your payment this month was
£633
This was paid on 27 November 2024

What you're entitled to

Standard allowance You get a standard amount each month. You said you're single	£393.45
Housing	£549.02
Children You get support for 2 children	£575.84
Total entitlement before deductions	£1,518.31

https://www.universal-credit.service.gov.uk/statement/3662d1de-28b5-4c0a-be1a-cb3c16c55031 1/7

This was paid on 27 November 2024

09:44 04/02/2025