

# Level 1 Events, Tourism and Customer Service

**100%**  
Pass Rate

**Real  
Experience**

**Real  
Opportunities**

**Industry  
standard  
equipment**

**UK visits**



# Level 1 Events, Tourism & Customer Service

Are you interested in studying an introduction to Events, Tourism and Customer Service, whilst improving your GCSE grades in maths or English? If the answer to this question is yes, then we have the course for you.

This programme will give you all the basic skills you need to progress onto a Level 2 course of your choice for example Tourism, Business or into the world of work.

## What will I learn ?

This one year course is designed to focus on the diverse tourism industry by developing tourism and customer service knowledge and providing students with transferable skills. It is delivered by enthusiastic professionals. Students will learn in excellent facilities. This practical course will cover a variety of units including:

- The UK Tourism Industry
- Planning a trip to a visitor attraction
- Organising an event.

You will be assessed by the production of a portfolio of evidence, which will be verified and monitored.

## Entry Requirements:

A minimum of 1 x Grade 3, 1 x Grade 2 and Maths or English Language at Grade 2.

## What's great about this course?



Guest speakers



Outstanding employer engagement



Outstanding teaching



Practical lessons



RunshawChefSchool



Tourism@runshaw

1<sup>st</sup> GOLD ACCREDITED

For more information about our courses, visit [runshaw.ac.uk](https://runshaw.ac.uk)  
call **01772 643000** or email [info@runshaw.ac.uk](mailto:info@runshaw.ac.uk)