## Team Leader/Supervisor Level 3













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As a team leader/manager apprentice you will have the responsibility of managing a team, managing projects and delivering operational plans. While responsibilities may be different depending on what your job role is the knowledge, skills and behaviours will remain the same.

While completing this Level 3 course you will gain knowledge and understanding of managing yourself and others, problem solving and decision making, building relationships and communication.

This is a 15 month course, + 4 months End Point Assessment (EPA) which is delivered in the work place. You will be assessed through written work, verbal discussion and an end point assessment at the end of your Apprenticeship which will include a portfolio of work, an interview and a written exam.

As part of the offer from Runshaw College you will gain an additional professional qualification within this Apprenticeship – ILM Diploma for Team Leads Level 3.

While you are completing your Apprenticeship you will need to complete 'off the job training' this is time spent in working hours gaining new knowledge additional to your usual job role, this time is to take place within your contracted hours and will be agreed with your employer. Your assessor will work with you and your employer to tailor the course to the needs of organisation with bespoke off the job training built into your scheme of work.

#### **Delivery Model:**

Four weekly Teaching and Learning sessions on teams, lasting on average one and a half hours and eight weekly reviews with line manager.

#### **Entry Requirements:**

GCSE English and maths at A\*-C / 9-4 or equivalent.

If you do not hold the necessary grades, you may have the opportunity to complete a functional skills course alongside your apprenticeship. Suitability will be determined following an initial assessment and diagnostic.

#### **Career Development:**

Roles/Occupations may include: Supervisor, Team Leader, Project Officer, Shift Supervisor, Foreperson, Shift Manager or Management Degree.

# Main learning objectives



Management of self



Self-awareness



Problem solving and decision making



Leading people



Managing people



Building relationships



Communication



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