Improvement Practitioner Level 4





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Improvement Practitioners use a blend of Lean and Six Sigma, project and change management principles and tools to identify and lead the delivery of change across organisational functions and processes. Typically, Practitioners lead smaller projects and/or play a key supporting role in a larger programme - tackling issues that may require swift problem solving or reoccurring challenges that require in-depth analysis and the implementation of a range of effective and sustainable countermeasures. They are the focal point for all stakeholders and responsible for communication throughout a project. Typical activities include:

- Identifying potential opportunities, diagnosing issues, proposing solutions, and implementing changes and controls
- Coaching teams and sharing best practice
- When leading projects, they may manage small teams ensuring motivation and momentum, and be responsible for the successful completion of the project

Duration:

14 + 2 months EPA

Entry Requirements:

 $5 \times \text{GCSE A*-D} / 9-3$ which must include GCSE English and Maths at A*-C / 9-4 or equivalent.

Relevant work experience in a quality/improvement practitioner role or has achieved a L3 qualification in an appropriate standard (for example; Business Administration, Customer Services).

Competent computer skills (qualification not required).

Typically, apprentices will be working towards a competent role in continuous improvement.

Career Development:

- Business Improvement Practitioner
- Quality Control Senior Analyst
- Project Manager
- Environmental Data Analyst

Main learning objectives













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